



2003 - 2022

SWAPCARD USERGUIDE





New Challenges for Europe's Cohesion

STEP 1 - LOGIN





Access to the web app

New Challenges for Europe's Cohesion

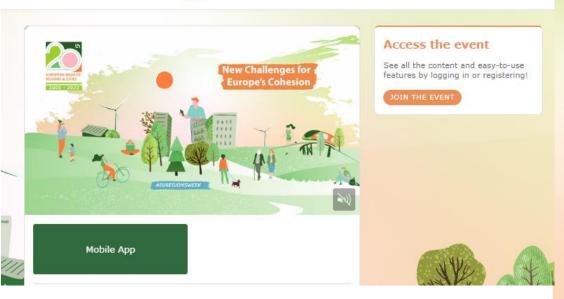
Home

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You can access the event by clicking on the URL

https://eu.app.swapcard.com/event/euregionsweek-2022

Once you land on the **Home** page, click on JOIN THE EVENT





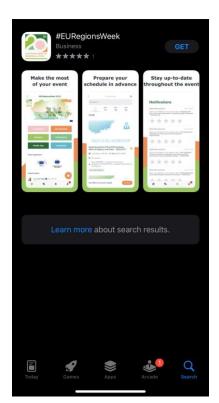


Access to the mobile app

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The **#EURegionsWeek mobile app** is already available on iOS and Android.









Log in for the first time

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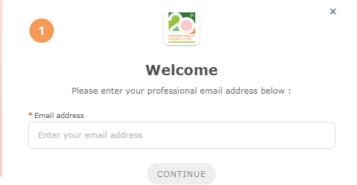
Registration

We didn't find any existing user with jane_doe@gmail.com

* First name	* Last name		
Jane	Doe		
Job (optional)	Company		
Job title	European Commission		
* Password			
At least 10 characters At least 1 number	At least 1 lowercase letter At least 1 uppercase letter		
☑ I accept the Terms (of Use		
I have read and con	sent to the Privacy Policy		

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Enter your email address and click on "continue". Do not forget to read the **terms** and conditions before creating your account.











Access an existing account

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Terms & conditions

*When registering and attending to the #EURegionsWeek your user privacy rights on personal data protection are covered by the specific regulation of the European Parliament and of the Council.

Read the Privacy Policy here.

To register to a session, go to ONLINE Programme for participating remotely or to ONSITE Programme to be there in person.

Continue

If you have an existing account from a previous event on Swapcard, enter your email address and your password.

Accept the Terms & conditions to access the platform.





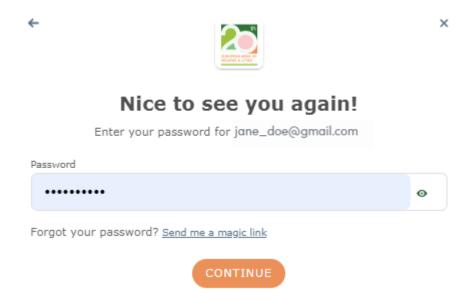
Access an existing account

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If you have forgotten your password, click on "send me a magic link".

You will receive an email from **contact@euregionsweek.eu** to reset your password. Please check your spam box.







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STEP 2 – COMPLETE YOUR PROFILE





How to edit your profile

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#EURegionsWeek 2022 ONLINE Programme **ONSITE Programme** lew Challenges for urope's Cohesion Jane Doe Freelancer TW

There are two ways of accessing your profile:

1

From the drop-down on the upperright corner of your screen, click on "My profile"



On the left side of your screen next to your photo, click on "**EDIT**"

You will be redirected to your profile where you can edit your personal information.



#EURegionsWeek



How to edit your profile

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Completing your profile is essential for a good networking and matchmaking experience on Swapcard.

Click on "FDIT" next to each information section to edit it.

Information visible by all participants of the event (if completed):

- First name, Last name
- Function and Organisation
- Portrait photo and Short biography
- Interests, Type of organisation and Geographical scope (used for AI matchmaking and as filters in the list of participants)
- Social Media accounts

Your contact details are only visible by the participants with whom you are connected.





New Challenges for Europe's Cohesion

AVAILABLE FEATURES

NETWORKING





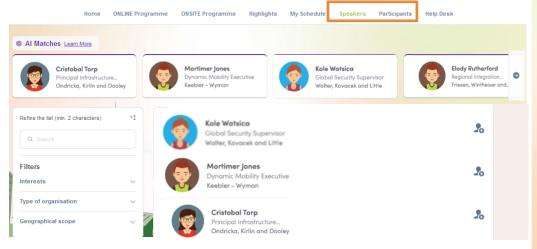
connect with.

Networking



From the top navigation bar you can access the **Speakers** and **Participants** lists, where you can search and find people to

Thanks to **Artificial Intelligence**, a matchmaking algorithm identifies the best matches and suggests who to meet. The more complete your profile is, the more efficient the matchmaking will be.







How to send a connection request?



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Go to someone's profile via the list of participants, speakers, or a company profile and click on

Send connection request

We encourage you to write a message before sending your connection request to introduce yourself and explain the reason for your request.

						Connect with Charles Sending a connection request with a message is three times more likely to be accepted.
Charles Bourgeois Team Lead Event Project Manager Middle East/APAC Swapcard					/APAC	SEND CONNECTION REQUEST
	arles slot to set up o		n Charles.			
9:00 AM	10:00 AM	11:00 AM	12:00 PM	1:00 PM	3:00 PM	
See more slots						
Social me	edia					

You will be able to find all the people you have been in contact with from "My contacts" tab in the drop down menu.





Virtual meetings



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The organiser has made possible for you to book virtual meetings with people and vice versa.

You can manage your availability for meetings by going in the tab "My Schedule" under "My Meetings". Making yourself unavailable all day or at specific times will remove meeting slots from your profile for other participants.

Slots disappear once booked.







How to request a virtual meeting

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Is a connection



Jane Doe

Freelancer

TW

- 1 Access a person's profile (i.e: from the Participants button)
- Click on one of the suggested meetings slots. For more slots, click on "See more slots".
- After selecting a slot, write a note to the person you would like to meet.
- 4 Once done, click on "Send meeting request".

Meet Jane

Select a time slot to set up a meeting with Jane.

Monday, October 10, 2022

8:00 AM 30 mins 9:00 AM 9:30 AM 30 mins 10:30 AM 30 mins 30 mins 30 mins 30 mins

See more slots





How to interact before a session

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With **Live discussion**, you can **chat** with other participants and **ask questions in advance** to speakers by clicking on the "**Questions**" tab. Questions will be sorted by upvotes where the most liked questions will rise to the top.

You also can **react** and **answer** to other people's messages, or delete your message by clicking on the three dots next to it.

Note: you will be entitled to chat and ask questions through the Zoom chat during the live session.



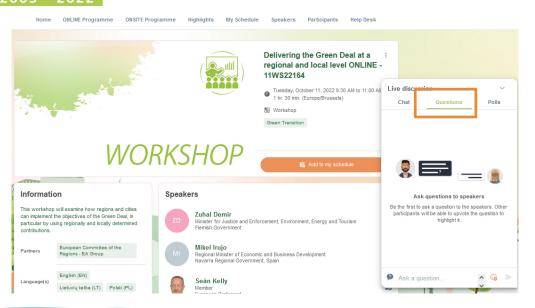


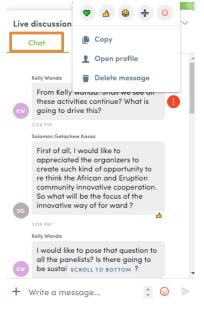


How to interact before a session

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AVAILABLE FEATURES

THE TABS





Online Programme

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The **Online Programme** tab gives you an overview of the online sessions for each day of the event, starting by Monday 10th.

All session times are expressed in CET (Brussels time).

You can find a specific session by typing the session code or title in the **search bar** on the left side of the screen.

Home	ONLINE Programme	ONSITE Programme Highlights	My Schedule Speakers Participant	ts Exhibitors Help Desk					
Refine the list (min. 2 chara	cters)								
Filters		The second second	(A)						
Format Thematic topic	~	WORKSHOP Let's be faster than the	PARTICIPATORY LAB Integrated Approaches for	WORKSHOP Research for Recovery and	9				
Keywords	~	fraudsters. Find out how Wed, Oct 12, 2022 2:30 PM	Dissonant Heritage in Europ Tue, Oct 11, 2022 9:30 AM	Resilience – the innovative Tue, Oct 11, 2022 11:30 AM					
Language(s)	~	Monday 10							
Day Start time	× ×				100				
Partners	<u> </u>	OPENING SESSION	WORKSHOP	WORKSHO)P				
Time preferences Dates are displayed zone (Europe/Brussi Switch to my time zone	in the event time els)	#EURegionsWeek – Opening session ONLINE - 10EU22517 Oct 10, 2022 2:30 PM to 4:00 PM Vasco Alves Cordeiro - European Elisa Ferreira - European Commission	Pact for Skills - Enabling the green transition in Oct 10, 2022 4:30 PM to 6:00 PM Jakub Stoffa - Automotive Skills Zdeněk Karásek - Moravia-Silesia See more	Empowered youth, better future in EU capital cities Oct 10, 2022 4:30 PM to 6:00 PM Marine Hanke - Vienna City Council Justine Pantelejeva - City of Riga Karin Ekdahl Wästberg - Stockholn					

To find other sessions that may interest you, you can use one of the **filters**, or a combination of them.





Online Programme



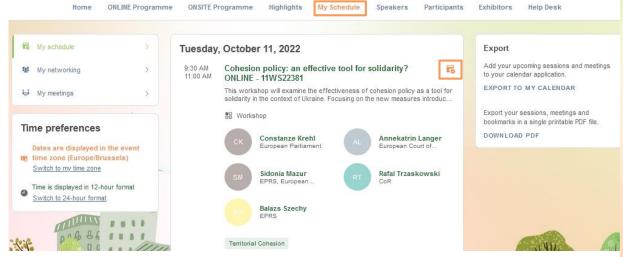
<u> 20</u>03 - 2022

To register to a session, simply click on the button

R Add to my schedule

You will see all the sessions you registered to under "My Schedule".

To cancel your registration, unclick the REGISTER button







Onsite Programme



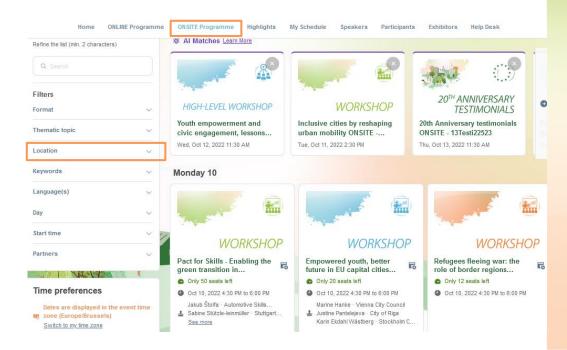
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The **Onsite Programme** tab gives you an overview of the sessions that you can attend in person.

There are three types of locations:

- The SQUARE Convention Center
- The Jacques Delors building of the Committee of the Regions
- The Regional offices

You can search sessions by using the **location filter.**



All session times are expressed in CET (Brussels time).



#EURegionsWeek



Onsite Programme

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To register to an onsite session, simply click on the button

Reserve my seat

The number of available seats varies depending on the room capacity.

Do not forget to reserve your seat!









Programme - hybrid sessions

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Onsite and online versions of an hybrid session are linked on Swapcard.

You can easily find the other version at the bottom of the sessions page.

Reminder: you cannot register to both online and onsite participation, please cancel one of them.



You may also like

Speakers



This session in hybrid format is also open for online participation. To register, click on the session title below, then "Add to my schedule". You cannot register to both online and onsite participation, please cancel one of them.

Empowered youth, better future in EU capital cities and regions ONLINE - To 10WS22359

Monday, October 10, 2022 4:30 PM to 6:00 PM Marine Hanke - Vienna City Council

Manon Deshaves

The European Youth Forum

Policy Officer





Live session on Zoom



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As from the beginning of October, the Zoom connection details of all sessions you registered to will become available on each session page.

Under "My Schedule", after selecting the session, you will be able to scroll down to find the Zoom link. You may also use the Zoom meeting ID and passcode.

Please note that connection details will **not** be sent to participants by email.







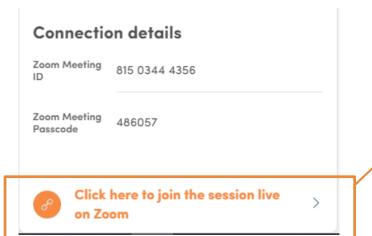
Access a session

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ZOOM Support English ▼

■ us06web.zoom.us/j/81503444356?pwd=VVc1K1gyeXcvYXJnWGR4bGJa...

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Click $\ensuremath{\mathbf{Open\ Zoom\ Meetings}}$ on the dialog shown by your

browser

If you don't see a dialog, click Launch Meeting below

By clicking "Launch Meeting", you agree to our Terms of Service and Privacy Statement

Launch Meeting



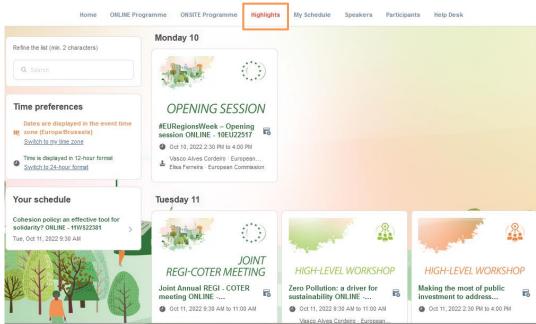


The main sessions of the Week are also listed under the tab "Highlights", starting with the

For this year's edition, one 20th anniversary Testimonial and eight 20th anniversary High-level workshops have been added to the Highlights programme.

Highlights





You will receive a **notification** before each Highlight session. You will see the notifications by clicking on the bell on the up-right corner of your screen.



Opening session.



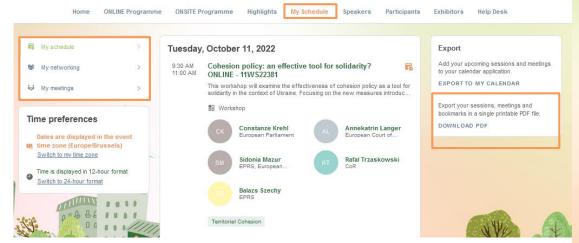
My Schedule



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The tab "My Schedule" allows you to see your own schedule. Here you can find the sessions you registered to, your confirmed meetings with participants and the list of people you connected with.

You can export your meetings, schedule, networking, and bookmarks as a PDF by clicking on **Download PDF**.







Export your Calendar



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On the web app

Click on **Export to my calendar** to download an ICS file with your event data.

On the mobile app

Select the **Download icon t** at the top-right corner of your screen.

Choose **Export to my calendar** to download an ICS file.

The download button is available in all sections of your My event tab (My schedule, My meetings, My networking, My bookmarks, My videos, and My wishlist).





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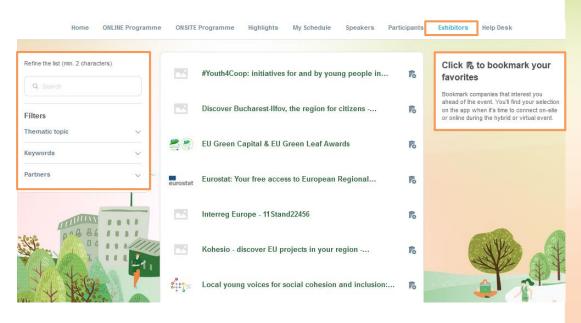
The tab **"Exhibitors"** gathers all the virtual stands of the Week.

It will be visible as from **mid-September.**

You can search stands using the filters, or bookmark your favorites by clicking the button

Exhibitors









Such as in a physical exhibition, each

Exhibitors

New Challenges for Europe's Cohesion

Such as in a physical exhibition, each stand is personalised by the exhibitor's team.

Here you can chat with the team or organise a virtual meeting, and find out more about the organisation through videos, links and documents or any other material.

You can also find their website and social media.

Social media







Documents & Links

BRIDGE - Understanding and adressing polarisation at the local level

Local and regional bodies play a strategic role to prevent and overcome polarisation and to foster social cohesion, with the involvement of the youth.

LOUD-local authorities and young people from cities mobilise against intolerance

Young people play a leading role in promoting a society that is more tolerant and multicultural. Local authorities have thus an important asset in their youth.

Preserving amateur sport's cohesive capacity by fighting discriminatory violence

 MATCH-SPORT supported local authorities and sports organisations in working together on reducing violence, discrimination, racism & intolerance in amateur sport







Thank you for reading this guide!

Have more questions?
Send a message to the <u>Help Desk</u> on Swapcard or at <u>contact@euregionsweek.eu</u>

